

COVID-19 STATUS at Oakhurst Veterinary Hospital

Dear Valued Clients,

We are extremely concerned about YOUR SAFETY and the SAFETY OF OUR STAFF.

WE ARE STAYING OPEN because we believe that our pets are FAMILY and we want you to know we are here for you.

PLEASE READ THE FOLLOWING UPDATES ON OUR NEW POLICIES AND PROCEDURES TO HELP US BEST ASSIST YOU:

- PLEASE LET US KNOW IF YOU ARE SICK OR HAVE BEEN RECENTLY EXPOSED TO A PERSON POSITIVE FOR COVID-19 OR IF YOU ARE POSITIVE YOURSELF.
- OUR LOBBY IS REMAINING CLOSED and we are continuing with curbside care. When you arrive at our office, **PLEASE STAY IN YOUR CAR.** Please call us (732-531-1212) from the parking lot to let us know you have arrived. Please keep your cats in a carrier and dogs on a leash or in a carrier.
- Our Doctors and Technicians will continue to communicate with you via phone during your visit. Please remember to bring your mobile phone to your visit or to pick up food/medications.
- **We require masks to be worn for all interactions with our team and when you are outside your vehicle in our parking lot.**
- Our Doctors have been experiencing a larger than normal volume of callback requests as well as accommodating extra emergency and urgent care appointments. All calls will be returned as soon as possible, but we appreciate your patience as we may take longer than you are accustomed to.
- Our Pharmacy has been experiencing a very high volume of calls and refill requests. **Please allow 48 hours for your request to be ready.**
- Refills can now be requested on our [website](#), through your [Pet Portal](#), or through [email](#).
- We are offering a monthly subscription mailing service for Preventative Medications. If you are interested, you can [email](#) or call our Pharmacy (732-531-1213) for more information.
- Our Pet Hotel & Spa are open, and we are available to provide bathing, grooming, daycare, and overnight lodging.

THANK YOU FOR LOVING YOUR PET AND TAKING CARE OF OUR PEOPLE!

Dr. Wefer & Dr. Delaney